

## QUALITY POLICY

**Mwalimu National Savings and Credit Co-operative Society Ltd is committed to providing sustainable and quality Credit, Savings and other Financial Services which are geared towards satisfying the needs and wants of our esteemed customers.**

The Society is committed to complying with ISO 9001:2015, as well as other relevant statutory and regulatory requirements.

The Management shall at all times ensure that the requirements of ISO 9001:2015 are met, maintained and continually improved upon in accordance with the Society's Vision, Mission, Values and Strategic plan.

Mwalimu National Savings and Credit Co-operative Society shall establish quality objectives with plans to achieve them, provide and sustain a Safe Working Environment, maintain excellent Corporate Social Responsibility and empower employees to make quality decisions. Further, QMS will be entrenched in the day to day implementation of the Society's Strategic Initiatives.

This Quality Policy shall be reviewed as circumstances change and shall be communicated and understood by all employees.



**Kenneth Odhiambo**  
Chief Executive Officer  
Tuesday, February 1, 2022

Shaping Tomorrow.  
Together